

Accelerating Maximo for Remote Users

- **Ensure remote-user productivity with Maximo**
- **Improve Maximo response time to the remotest locations**
- **Guarantee that Maximo is as important to your network as it is to your business**

Maximo and Beyond... Compass enables these strategic initiatives

- Server Consolidation
- Web Applications
- Disaster Recovery
- IP Telephony
- Server-based Computing
- MPLS
- Satellite

The Mandate

Most global enterprises face competition on many fronts. In order to remain competitive, these enterprises seek to get the most value from all of their assets and investments. In fact, many enterprises insist that assets are managed to their peak performance according to business objectives, while at the same time optimizing these assets' lifetime ROI.

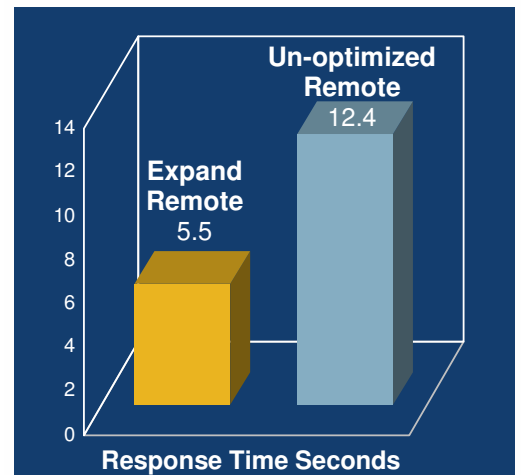
Many smart enterprises invest in Maximo to enable this mandate. Not only is Maximo well uited to this need, but it is extensible enough to meet the needs of a global workforce. As a result, to improve competitive viability, many enterprises mandate the use of Maximo.

The Challenge

While Maximo is well suited to optimize business assets, most enterprise employees are located outside of the corporate

headquarters. These remote users are subject to the performance hindrances of the wide area network (WAN) and must use Maximo over this constrained network, resulting in much slower response times due to congestion and latency.

Slower response times are frustrating and often even incapacitating. Rather than being able to effectively use Maximo to optimize company assets, remote users often become annoyed at poor network performance and their productivity goes out the window. The tool intended to improve the business should not be painful for most of its users because of a constrained network.



Clicking to Maximo's Work Order Screen

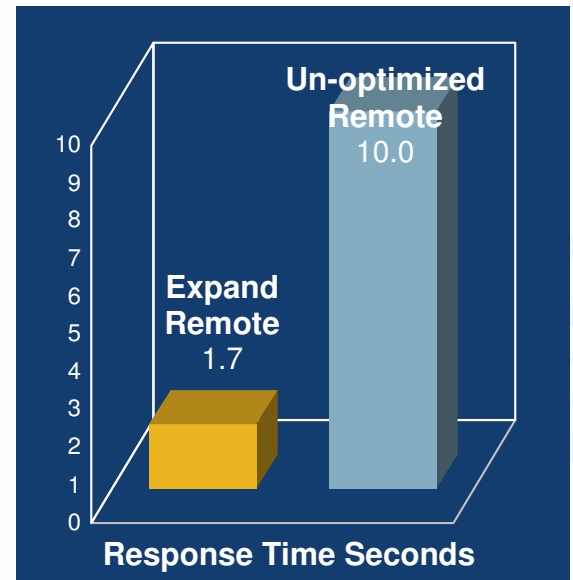
The Solution

Fortunately, Maximo users in even the most remote locations can enjoy response times on par with users at headquarters when Expand's Compass platform is on the job. The Compass platform integrates the needed Application Acceleration technologies into one appliance, providing proven solutions to combat WAN congestion and latency – the two biggest contributors of degraded response time performance for remote users. To start, Compass can guarantee that bandwidth for Maximo is a priority on your network. Easy to configure Quality of Service (QoS) ensures that Maximo is as important to your network as it is to your business, giving it the bandwidth and priority it needs to perform well.

Additionally, Compass' pioneering compression techniques will ensure that Maximo and all other applications have bandwidth available far in excess of the network link speed. Combined, QoS and compression will help ensure that network congestion will not bog down your Maximo response time. With congestion in check, Compass is able to turn its attention on latency and its performance robbing effects.

Using a sophisticated TCP acceleration technology originally defined by NASA scientists, Compass can mitigate many of the effects of latency on WAN links, as well as make use of all available bandwidth. Coupled with an advanced error correction algorithm, this protocol acceleration makes your WAN transactions perform as if they were on the LAN.

In combination with QoS and compression, remote user response time will be greatly improved and guaranteed to stay that way regardless of the traffic mix on the network. With excellent response time, all users can productively use Maximo.



Maximo's Login Screen Performance